SOCIETY AND CULTURE
“Marco Biagi” Department of Economics
Call for Applications for the open access Master’s Degree Programme in

INTERNATIONAL MANAGEMENT
Modena campus – Class LM-77

For applicants with an Italian study qualification EU applicants and non-EU applicants residing in Italy, in possession of a foreign study qualification

Academic Year 2023 - 2024

DEADLINES

Online application: by 31 August 2023
Assessment results: by 15 September 2023
Enrolment: 12 July to 20 December 2023

The programme is taught entirely in English

IMPORTANT: Any amendments to the deadlines or procedures concerning this Call will be published exclusively on the following website: https://www.unimore.it/bandi/StuLau-Lau2V.html

1. Purpose

This Call for applications is addressed to Italian and foreign applicants with an Italian study qualification, EU applicants (regardless of where they are residing) and non-EU applicants who are legally residing in Italy (not requiring a visa) with a study qualification obtained abroad and intend to enrol in the Master’s Degree Programme in INTERNATIONAL MANAGEMENT (IM) for the Academic Year 2023-2024.

The requirements for admission and enrolment in the International Management Programme are as follows:

1. A Bachelor’s degree or at least a three-year university degree, or a different qualification obtained abroad by 20 December 2023 and recognised as appropriate
2. Requirements as per section 2 in this Call for applications
3. Adequate academic background assessed under the procedures mentioned in section 3 of this call for applications.

All applicants must submit their APPLICATION FOR EVALUATION no later than 31 August 2023 and accept to be assessed on their academic background based on the documentary evidence provided; if necessary, an interview may also be requested. Applications may also be submitted by students who have not yet been awarded their study qualification, which instead is mandatory for enrolling.

The contact person for the study programme is professor Elisa Martinelli, email: elisa.martinelli@unimore.it.

This call for applications does not apply to non-EU applicants residing abroad and with a foreign study qualification, who are applying for a visa at the Italian Embassy or Consulate, as they must follow a different procedure, indicated in the specific call for applications drawn up for them and published on the website https://international.unimore.it/bandilan.html
2. Requirements

2.1 Students with an Italian study qualification

Application requirements:

1. Applicants must have been awarded a university degree (or must obtain it by 20 December 2023) in the following classes: L-18 or L-33 (D.M. 270/04) or 17 or 28 (D.M. 509/99), or four-year degree (ante D.M. 509/99) in the economic field  
   **or, alternatively**  
   Students coming from other degree classes must have obtained:  
   - at least 18 university credits in SECS-P/07 or SECS-P/08 or SECS-P/09 or SECS-P/10 or SECS-P/11 disciplinary sectors  
   - at least 9 university credits in SECS-P/01 or SECS-P/02 or SECS-P/06 disciplinary sectors  
   - at least 6 university credits in IUS/01 or IUS/04 or IUS/05 disciplinary sectors  
   - at least 6 university credits in SECS-S/01 or SECS-S/03 or SECS-S/05 or SECS-S/06 disciplinary sectors

2. A 24/30 minimum weighted average of the exam grades is required. Applicants with a weighted average lower than 24/30 are not admitted to the degree programme.

3. IT skills certified by an ECDL diploma or equivalent IT level, at least base level, obtained during the degree programme.

4. At least a B2 level certification of the English language, as the degree programme is taught entirely in English.

2.2 EU students and non-EU students residing in Italy, in possession of a foreign study qualification

For those students with a foreign university degree, Bachelor’s level, the admission to the master’s degree programme is subject to an assessment of the study curriculum and university career stated in the application for evaluation and relevant documental evidence provided.

The students’ curriculum will be evaluated based on the following knowledge: Business Administration, Marketing, Management, Economics, Statistics, Basic concepts of commercial/private law. Good knowledge of the English language, both written and oral.

**When submitting the application**, applicants must be able to prove the skills and qualifications listed above, except for the degree and the English language skills that shall be submitted by the enrolment deadline.

3. Assessment of academic background

3.1 Students with an Italian study qualification

The appropriateness of the academic background is verified based on the documental evidence provided and possibly interviewing the single applicants, taking into account their university curriculum, with specific reference to the degree class, the university training credits obtained in the scientific and disciplinary sectors of economic and business areas, and the weighted average of the grades obtained at the exams.
The evaluation board decides whether an interview in English is required if, when submitting the application, the applicant has a weighted average of the grades obtained in the exams ranging from 24/30 to 25/30.

The interview will be held in English on the following topics:
- Economics and business management
- Marketing and international marketing
- Economics and microeconomics
- Statistics

Such topics may be studied on different texts that are currently available, and among them:
- D.Pindyck & D.Rubinfeld, Microeconomics, 8th ed., Pearson-Prentice Hall

### 3.2 EU students and non-EU students residing in Italy, in possession of a foreign study qualification

The academic background of applicants with a foreign qualification, residence permit and currently residing in Italy is assessed on the basis of their university studies and documental evidence attached to the application and, when required, **by means of an interview in English** that may be held even by using electronic systems (Skype).

The topics of the interview may be studied on the texts indicated for applicants with an Italian study qualification and on other texts that are currently available, such as:
- Svend Hollensen, Global marketing, Pearson, 2014. Part IV
- D.Pindyck & D.Rubinfeld, Microeconomics, 8°ed., Pearson-Prentice Hall

### 3.3 English language skills required for all applicants

All applicants, both with Italian or foreign study qualification, must prove **English language skills of at least B2 level**. Such skills shall be demonstrated by providing:

a) an **international language certificate**, in accordance with the Common European Framework of Reference. A list of the main language certificates recognised by UNIMORE is available on the website [www.clamore.unimore.it](http://www.clamore.unimore.it)

alternatively,
b) applicants may submit a declaration issued by the home University (Language Centre or Department), confirming the required language skill level. Alternatively,

c) they may take a level test at the University Language Centre of UNIMORE, specifically scheduled for students who have applied for the IM assessment. Further information on how to book the test is available on the Department website www.economia.unimore.it or on the web page of the degree programme www.economia.unimore.it/site/home/didattica/corsi-di-laurea-magistrale/international-management.html.

PLEASE NOTE
Applicants not attaching any language certificate to the application by 31 August 2023 as they are awaiting to obtain the international language certificate issued by certification bodies, or they are awaiting to take the level test at the University Language Centre (CLA) of UNIMORE will initially get the assessment “ADDITIONAL REQUIREMENTS”.

Then,
- The result of the level test taken at the University Language Centre (CLA) will be automatically acquired by the examination Board, which will update the eligibility or non-eligibility of the student to the degree programme.
- International language certificates obtained after 31 August 2023 and therefore not enclosed to the application must be sent to lara.liverani@unimore.it by 18 December 2023, in good time to update the student’s eligibility status and enable his/her enrolment by 20 December 2023.

NOTE FOR UNIMORE INTERNAL APPLICANTS
Applicants coming from the following degree programmes are considered to possess B2 level in the English language, and therefore they do not need to further prove their language skills:

- three-year degree programme in International Economics and Marketing, DM 270/04, having passed the 2nd English language exam with a mark not lower than 27/30
- three-year degree programme in Business Economics, DM 270/04 and Economics and Finance, having passed the 2nd English language exam (free choice exam) with a mark not lower than 27/30
- three-year degree programme in International Economics and Marketing, DM 509/99, having passed the 3rd English language exam with a mark not lower than 27/30
- three-year degree programme in Business Economics, DM 509/99 and Economic and social sciences, having passed the 2nd and 3rd English language exams (free choice exams) with a mark not lower than 27/30
- three-year degree programme in Languages and European Cultures, DM 270/04, having passed the exams in English language, Language, culture and institutions of English speaking countries, Linguistics, Translation and mediation in English.

4. Submitting an online application for evaluation

USEFUL INFORMATION FOR ALL APPLICANTS

All applicants (even if they have not graduated yet and are going to get the degree by the enrolment deadline) must fill in and submit the application for evaluation by 31 August 2023 on the website www.esse3.unimore.it.

Applicants not submitting their application for evaluation by that date will not be eligible for enrolment.

Access the website www.esse3.unimore.it to register.
Those who are of legal age and in possession of an Italian document (identity card, passport, driving licence)
must use SPID credentials (Digital Identity Public System) by accessing 'Register with SPID'. For further information on how to get a SPID, please visit the website https://www.spid.gov.it/cittadini/ and see the FAQ available on https://www.spid.gov.it/domande-frequenti/

Those who do not have an Italian document can register in Esse3 using the 'Registration' button.

In both cases, if the registration is carried out correctly, you will receive UNIMORE credentials (user-id and password).

Former UNIMORE students, may use their credentials from their previous career.

After logging in, go to the Menu tab and access the Registered/Student area, then select “Application for evaluation” and fill in the application.

The procedure for submitting the application for evaluation varies based on the study qualification of the applicant.

### 4.1 Students with an Italian study qualification

After entering the data on the study qualification, saving and confirming the application for evaluation in Esse3 by clicking on “Do you want to submit your application now?”, select “completamento domanda” (completing the application) and go to the following link to attach the study certifications: https://siaweb.unimore.it/private/valutazionilm/default.aspx?aa=2023&TestId=50 (the link takes to a page that prompts the user to re-enter username and password), as specified in Esse3 and in the Guide to the application for evaluation for master’s degree programmes, which can be downloaded from www.unimore.it/servizistudenti/guideesse3.html

Applicants must attach:

- the exams taken and relevant score, credits (CFUs), exam date, scientific-disciplinary sector (SSD). (save for UNIMORE graduates/graduating students)
- (students/applicants coming from a degree programme of the former degree system, with no CFUs and SDS shall enter “0”. A digit must necessarily be entered)

and also attach:

- Summary programmes (contents, credits, and bibliography) of each exam taken (save for UNIMORE graduates/undergraduates)
- European format CV with email address and telephone number, (also for UNIMORE graduates/undergraduates)
- English language certificate or, alternatively, declaration by the home university stating the English level achieved, if not inferable from the study programme (also for UNIMORE graduates/undergraduates)
- documents proving the level of IT skills (unless included in the self-certification of the university degree) (also for UNIMORE graduates/undergraduates)

and finally enter in the “notes” field of the summary page:

- reason for choosing the study programme (max 4,000 characters, including spaces) (also for UNIMORE graduates/undergraduates).

Please note that certificates issued by the public administration may not be attached, as pursuant to Art. 15 of law 183/2011 they cannot be submitted to public administrations. Only self-certifications may be attached.

**IMPORTANT**: the application is correctly submitted only after saving the data and answering YES to the question “Do you want to submit your application now?” The application may now be printed and kept as a personal reminder.
4.2 EU students and non-EU students residing in Italy, in possession of a foreign study qualification

For assessment purposes, EU applicants and non-EU students with a foreign study qualification, but with a valid resident permit and currently residing in Italy or EU country, must attach the following documents:

➢ certificate of study qualification. Students who have not yet obtained the qualification must state the expected awarding date. The list of the exams passed, the grades obtained and any future exams shall also be reported in the attachments. We recommend attaching all documents you think may be useful to prove your knowledge and skills in the following fields: Business Administration/Economics and Business Management, Marketing, Management, Economics, Statistics, and Basic concepts of commercial law.

➢ a programme summary (Syllabus) for each exam taken (it may also be submitted in English)

➢ European format CV with email address and telephone number

➢ English language certificate
  or, alternatively,
  declaration by the home university stating the English level achieved

➢ European Computer Driving Licence (ECDL) at least of base level or, alternatively, the documents certifying the applicant’s IT skills, if not indicated in the study programme

➢ motivation letter, indicating the reasons for choosing the study programme

➢ any other qualifications that applicants want to be considered for admission purposes (e.g. internships, university master programmes, further education, etc.).

From https://www.unimore.it/servizistudenti/guideesse3.html you can download the “Guide to the application for evaluation for Master’s Degree Programmes”.

IMPORTANT: the application is correctly submitted only after saving the data and answering YES to the question “Do you want to submit your application now?” The application may now be printed and kept as a personal reminder.

No application for evaluation submitted by non-EU applicants who are not residing in Italy and are applying for a visa will be taken into account. Non-EU applicants residing abroad and with a foreign study qualification, who are applying for a visa at the relevant Italian diplomatic or consular representations must follow the procedure indicated in the specific call for applications drawn up for them and published on the website www.international.unimore.it/bandilan.html

5. Amending or reopening an application for evaluation

5.1 Students with an Italian study qualification

Before the evaluation results:
Should you need to open the application again to change any data or add documents within the deadline of 31 August 2023 and before you are assessed anyway, you may send an e-mail to the reference person of
the study programme, professor Elisa Martinelli elisa.martinelli@unimore.it or to the e-mail address of the degree programme clm_internationalmanagement@unimore.it

5.2 EU students and non-EU students residing in Italy, in possession of a foreign study qualification

Before the evaluation results:
Should you need to open the application again to change any data or add documents within the deadline of 31 August 2023 and before you are assessed anyway, please send an e-mail to the Registrar's Office segrstud.economia@unimore.it

6. Assessment Results

The assessment results will be made available to applicants on www.unimore.it/bandi/StuLau-esiti.html.

The results will be published on the page above by 15 September 2023 as follows:

- PASS: the applicant's academic background is appropriate. Students may enrol if they have already been awarded the Bachelor's Degree, by following the procedure as in 7. Enrolment of this call for applications.

- ADDITIONAL REQUIREMENTS: the evaluation Board reports an educational debt.
  a) The board invites the applicant to take an interview that will be held in September 2023. The credit obligations must be complied with by means of individual study on suggested books. A positive assessment of the interview is mandatory for applicants to be eligible for enrolment in the degree programme.
  or
  b) Applicant's academic background is considered appropriate, but s/he is awaiting to obtain the international English language certificate or to take the level test at the CLA of UNIMORE.

- FAIL: the student does not meet the curriculum requirements and the evaluation board indicates why the personal preparation has been considered unsuitable. In this case the applicant will not be allowed to enrol.

- INCOMPLETE APPLICATION: the evaluation board states that no assessment can be made as some mandatory documentation is missing. In this case, the online application is re-opened so that the applicant can attach the missing documents and finally close the application by 31 August 2023, for a new assessment.

- APPLICATION NOT FINAL: the student has not confirmed the application by clicking on the field “Do you want to submit your application now?” and therefore it cannot be assessed.

7. Enrolment

The enrolment procedure differs according to the study qualification of the applicant. Part-time enrolment is not available.

7.1 Students with an Italian study qualification
After obtaining a positive evaluation, starting from **12 July and until 20 December 2023**, applicants will be able to enrol via an entirely online procedure. All students with an Italian study qualification may enrol by going to www.esse3.unimore.it, clicking on “Enrolments”, and following the instructions provided in the “Online enrolment” guide available on www.unimore.it/servizistudenti/guideesse3.html.

After filling in the enrolment application, go to www.esse3.unimore.it, log in and select Registered/Student Area from the Menu tab, then go to the Tax section to view the amounts due. Pay the first instalment of tuition fees by **20 December 2023**, under penalty of exclusion. Payment may only be made through the Pago PA circuit.

Means of payment are indicated on www.unimore.it/ammissione/pagamenti.html

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<td><strong>Payments reporting a date later than 20 December 2023 on the receipt will not be deemed valid for enrolment purposes.</strong></td>
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**PLEASE NOTE** According to AgID (Agency for Digital Italy), the payment may be made by the payment service provider on the day following the payer’s request. This would preclude the enrolment.

The enrolment application must be completed in Esse3 and the first instalment of tuition fees must be paid by **20 December 2023**. However, filling in the enrolment application and paying the first fee instalment only lead to a conditional enrolment that will become final only after the checks by the offices in charge have been carried out successfully. The enrolment is final after 15 days since the payment date if no email is received requesting for the enrolment to be completed.

### 7.2 EU students and non-EU students residing in Italy, in possession of a foreign study qualification

**From 12 July and until 20 December 2023**, applicants who have obtained a positive assessment will be able to enrol.

Students must deliver the study documents to the Registrar’s Office for the “Marco Biagi” Department of Economics located in Modena at the address via Università no. 4. Opening times are available at the link www.unimore.it/servizistudenti/segreteriestudenti.html.

For the purpose of enrolment, the following documents must be produced to the Registrar’s Office:

- university degree certificate, translated and legalised by the Italian Embassy/Consulate in the country in which the qualification was obtained, that is, in the country in whose jurisdiction the school awarding the qualification belongs.
- *declaration of value* of the university degree certificate issued by the Italian Embassy/Consulate as above or, alternatively, certificates issued by ENIC-NARIC centres, or diploma supplement for university qualifications issued by Institutions of countries participating in the European Higher Education Area.
- Degree certificate, issued by the University awarding the degree.
- Copy of the residence permit or alternatively a copy of the Italian post office receipt, certifying the filing of the residence permit request.
- Valid ID.
- Passport photo

In order to ensure that the study documentation is complete and sufficient for the future enrolment, students are invited to ask the Registrar’s Office to **EXAMINE IT IN ADVANCE**.

Students unable to get the documentation required for the enrolment by the Italian Embassy or Consulate may apply for a **COMPARABILITY CERTIFICATE** and **VERIFICATION CERTIFICATE** to be issued by the Centro di informazione sulla mobilità e le Equivalenti accademiche (CIMEA), which belongs to ENIC-NARIC networks. Website: [www.cimea.it/it/index.aspx](http://www.cimea.it/it/index.aspx). For further information, please go to [www.cimea.it/it/servizi/attestati-di-comparabilita-e-certificazione-dei-titoli/attestati-di-comparabilita-e-di-verifica-dei-titoli-diplome.aspx](http://www.cimea.it/it/servizi/attestati-di-comparabilita-e-certificazione-dei-titoli/attestati-di-comparabilita-e-di-verifica-dei-titoli-diplome.aspx)

After verifying the correctness of the documents submitted by the applicant, the Registrar’s Office will issue the invoice for the fees due and confirms the enrolment once the first instalment has been paid.

Means of payment are indicated on [www.unimore.it/ammissione/pagamenti.html](http://www.unimore.it/ammissione/pagamenti.html)

**IMPORTANT**

Please note that the payment date indicated on the ELECTRONIC PAYMENT RECEIPT applies.

*Payments reporting a date later than 20 December 2023 on the receipt will not be deemed valid for enrolment purposes.*

**PLEASE NOTE** According to AgID (Agency for Digital Italy), the payment may be made by the payment service provider on the day following the payer’s request. This would preclude the enrolment.

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**8. Changing the degree programme within UNIMORE, transfers, withdrawal from studies, request for exam validation for previous university career.**

Students enrolled in other master’s degree programmes, at UNIMORE or other universities, students with previous academic career (graduates, students who have lost their student status or have attended single courses) willing to be admitted to the IM master’s degree programme shall undergo the evaluation procedure in accordance with the procedures set out in this call for applications. Students who have been deemed eligible must comply with the procedure outlined below.

**Applicants moving between two UNIMORE programmes must:**

1. pay the first tuition fee instalment for the academic year 2023-2024 relating to the degree programme in which they are enrolled and make sure they have paid the tuition fees and any additional fees of previous academic years
2. file the request for moving to a different study programme at the HOME registrars’ office by 20 December 2023, submitting the specific form available at the link [www.unimore.it/servizistudenti/modulistica.html](http://www.unimore.it/servizistudenti/modulistica.html)

**Applicants moving from a different university must:**

1. file the transfer request at their HOME university
2. enrol by 20 December 2023 on [www.esse3.unimore.it](http://www.esse3.unimore.it) and indicating the reason “transfer”

After logging in and entering username and password:
- go to “Enrolment” and follow the instructions in section 7. ENROLMENT, attaching a passport photo and a valid ID
- select “Trasferimento in ingresso” (Incoming transfer) as enrolment type and continue by entering the data of the home University
- from www.unimore.it/servizistudenti/modulistica.html, download the “Richiesta di trasferimento in ingresso” (Incoming transfer request) form, fill it in and attach it to the application.
- Afterwards, go to www.esse3.unimore.it, log in and select Registered/Student Area from the Menu tab, and go to the Tax section to view the amounts due. Pay the tuition fees by 20 December 2023, under penalty of exclusion. Payment may only be made through the Pago PA circuit. Details on means of payment are indicated on www.unimore.it/ammissione/pagamenti.html

Applicants enrolled in other Universities or UNIMORE who intend to WITHDRAW from their studies must:

1. submit the relevant request for withdrawal to the home university or the Registrar’s Office for the UNIMORE Degree Programme in which they are enrolled
2. fill in the online enrolment application by selecting the “Withdrawal” option and pay the first instalment of tuition fees by 20 December 2023.
3. if they have taken examinations and want them to be validated, the “Recognition of teaching activities” form must be attached, duly filled in, to the enrolment application. The form may be downloaded from the website www.unimore.it/servizistudenti/modulistica.html.

Applicants with a previous university career as, for example, they have GRADUATED or have attended SINGLE COURSES or have LOST THEIR STUDENT STATUS must:

1. enrol by 20 December 2023 following the procedures outlined in section 7. ENROLMENT of this call for applications. Payment methods are indicated on www.unimore.it/ammissione/pagamentimav.html
2. in order to have the previously passed examinations validated, applicants must attach the form “Richiesta riconoscimento attività didattiche” (Recognition of academic activities) to the enrolment application in Esse3, together with the documents to be validated. The form is available on www.unimore.it/servizistudenti/.html. Alternatively, they may submit the above-mentioned documents to the Registrar's Office.

The exams taken in their previous career are assessed and possibly validated by resolution of the Department Council. Students may be admitted to the 2nd year only if at least 27 credits of their previous career are deemed valid.

Please note that a €55.00 fee shall be paid when applying for the validation of the teaching activities. The payment may be made in Esse3 under the Tax section of the Registrar's Office and will be charged by the Registrar’s Office ONLY AFTER the required paperwork has been received.

9. Costs and allowances

The amount of tuition fees is based on the ISEE 2023 (Indicator of the Equivalent Financial Situation) certifying the financial situation of the applicant’s family. Up to the ISEE threshold of €24,500.00, a NO TAX AREA exemption applies. Above that threshold, tuition fees are calculated on a progressive basis.
For the calculation of the tuition fees based on the applicant’s financial situation, an online application shall be submitted by the deadlines set in the ER-GO Call for Benefit Applications, (Regional Authority for the Right to Higher Education in Emilia Romagna) available on https://www.er-go.it/index.php?id=7262. Applicants failing to submit the online application by the set deadlines or whose ISEE statement is higher than the threshold indicated in the call for applications will not benefit from a reduction of tuition fees.

The application for determining the tuition fees, as well as the application for a scholarship, accommodation in university residences, hospitality services and other allowances, must be submitted online from the website www.er-go.it strictly by the deadlines set in the Call for Benefit Applications, even before the enrolment in the study programme. The Call will be published around July 2023. Applicants are invited to check the various deadlines.

The payment of tuition fees is divided into three instalments; for further information and to check UNIMORE deadlines and any update on the academic year 2023-24, please visit the website https://www.unimore.it/ammissione/tasse.html

The information provided above is correct as of today’s date; it may be subject to updates/changes/integrations based on the Decisions of the University bodies made after this call is published. Any update/change/integration will be published and disclosed on the website www.unimore.it.

10. Person in charge of the procedure

Pursuant to Law no. 241/1990, the person in charge of the procedure is Ms. Elda Toschi, officer in charge of the Registrar’s Office. The office responsible is the Registrar’s Office for the Marco Biagi Department of Economics: tel. 059/2056459; e-mail: elda.toschi@unimore.it

An appeal may be lodged against the content of this call before the Administrative Court of Emilia Romagna Region or an extraordinary appeal may be lodged before the President of the Republic in accordance with the law. Any appeal shall be notified to this Administration exclusively by sending an e-mail to the following certified e-mail address: direzionelegale@pec.unimore.it

11. Contacts

Registrar’s Office at the address via Università 4, 41125 – Modena, for information and the enrolment of applicants with a foreign study qualification
e-mail segrstud.economia@unimore.it
Tel. 059/2056404
Opening hours are available on www.unimore.it/servizistudenti/segreteriestudenti.html

Department Educational Office via Berengario, 51, Modena, for info on teachings
Opening hours: Tuesdays and Thursdays 9:30am to 12:30pm
e-mail info.economia@unimore.it
Department website www.economia.unimore.it

International Welcome Desk for advice and assistance with paperwork for requesting residence permits, tax code, registration with the National Health Service (SSN), health insurance, opening bank accounts and housing.
e-mail: internationalwelcomedesk@unimore.it
Phone: 059 2058171
In Modena:
- Via S. Geminiano, 3
  Monday - Wednesday - Friday - from 9:30am to 3:00pm
In Reggio Emilia:
- Via Allegri, 15 at the Students’ Services Office
On Wednesdays every two weeks and depending on the specific requirements.

**Welcome Office for Students with Disability and Specific Learning Disorders**
e-mail disabilita@unimore.it
Tel. 059 2058311 - 0522523506

**For IT issues** on the application or to retrieve the esse3 log on credentials please e-mail webhelp@unimore.it
Assistance service opening hours: Monday to Thursday from 9:00am to 5:00pm and on Fridays from 9:00am to 2:00pm

**For issues relating to the online application for benefits** e-mail servizi.studenti@unimore.it
Website for submitting the application for benefits www.er-go.it

**Informa-studenti** for information on study programmes, assessment and enrolment procedures
e-mail: informastudenti@unimore.it
In Modena:
- Via Università, 4 - ground floor tel. 059 205 8255
In Reggio Emilia:
- Viale A. Allegri, 15 - ground floor - tel. 0522 52 355
The opening hours are available on www.orientamento.unimore.it/site/home/orientamento-allo-studio-e-tutorato.html

The Registrar’s Office and Informastudenti will be closed from 14 to 18 August 2023.

Modena, 31 March 2023

The Rector
Carlo Adolfo Porro